

Introduction of Japanese PES and the policy response against Covid-19 crisis



JAPAN

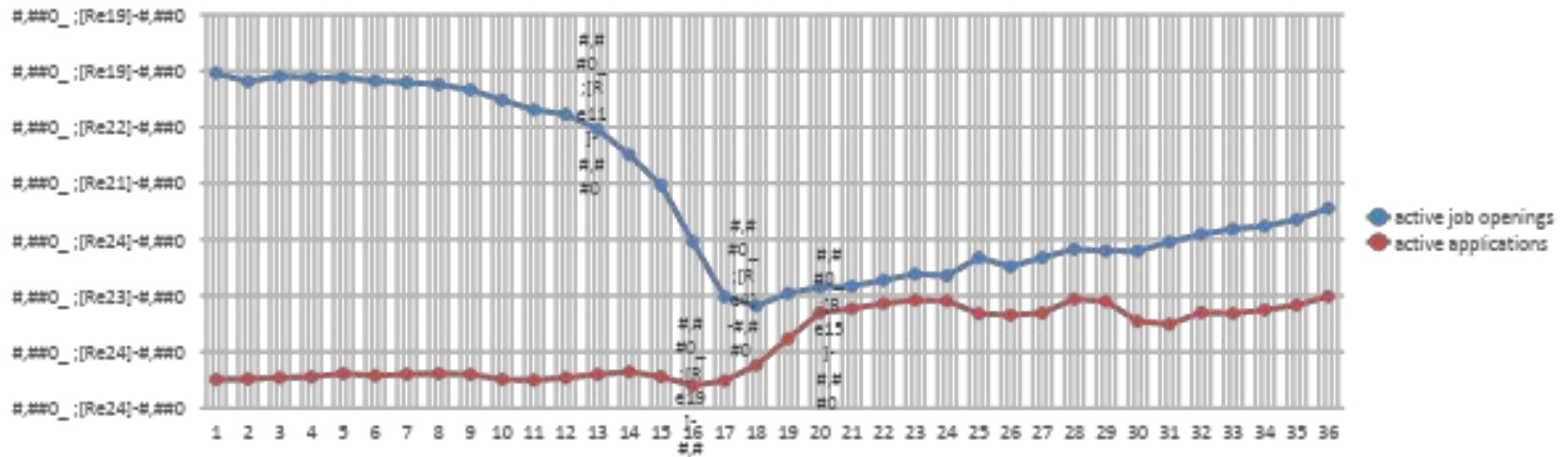
Ministry of Health, Labor and Welfare,

Anzu Shiraishi

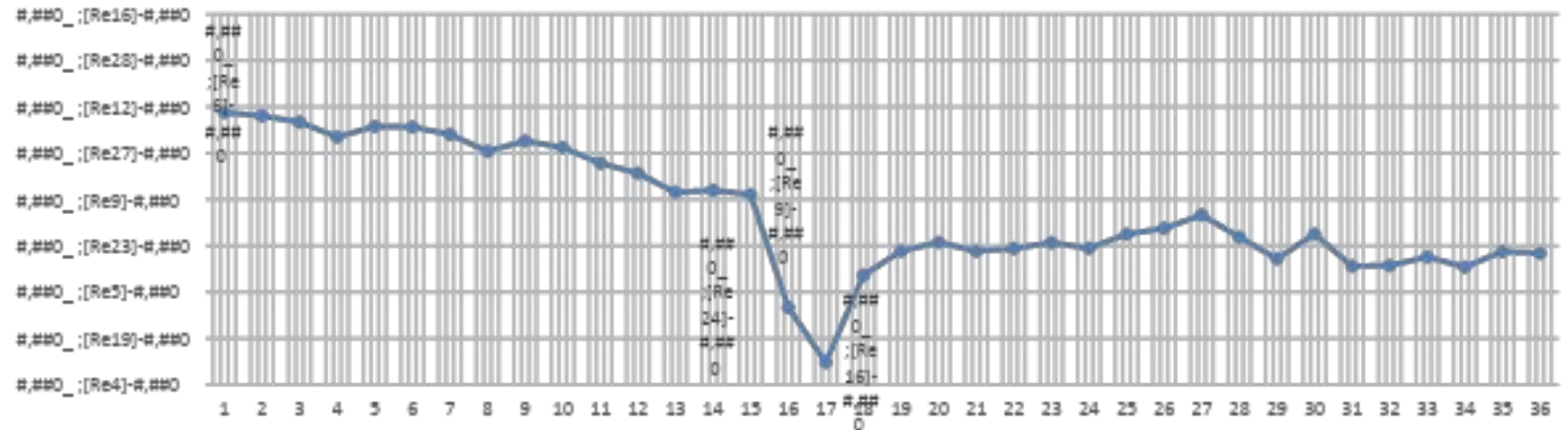
shiraishi-anzu.g68@mhlw.go.jp

Labour & employment trend amid Covid-19

Number of active job openings and active applications



Number of persons finding a job



PES “Hello Work” in Japan

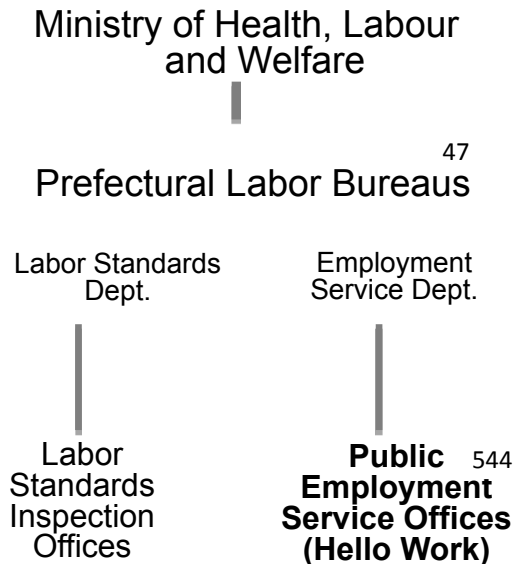
PES is called “Hello Work” in Japan since 1990s.

544 Hello Work offices

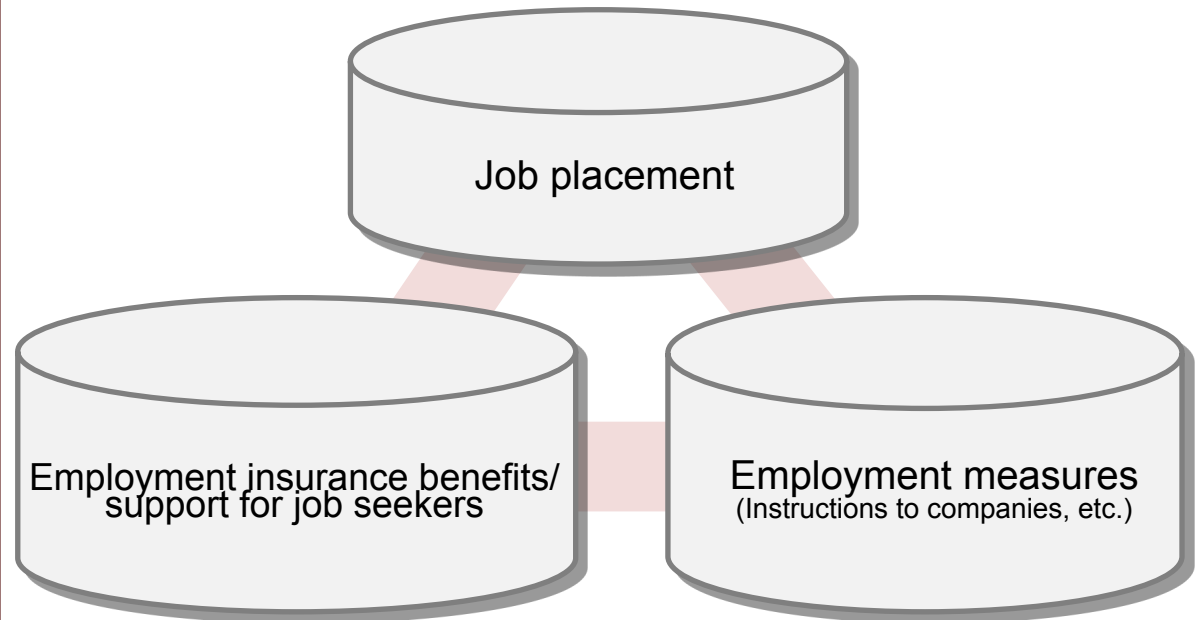
10,148 staff and 22,439 counselors

Job placement, Employment insurance benefits, Employment measures

Organization



Main duties in charge



PES “Hello Work” in Japan

Various specialized consultation services

Mothers' Hello Work
(Job seekers with mothers with young children)



Specialized consultation services
for “middle-aged and older jobseekers
with difficulties”.



Measures against COVID-19 crisis

In order to address employment issues in the pandemic, PES provide various measures from 2020.

- i Increasing the number of counselors to support people dismissed from work.
- ii Increasing the number of staff who develop job offers.
- iii Starting online consulting services for jobseekers not visiting “Hello Work” offices.
- iv Promoting employment by:
 - Subsidies for employment retention
 - Employment insurance benefits
 - Vocational training

Promotion of online services

1999

- Established a website: “HelloWork Internet Services” on which jobseekers search for job openings.
- Posting 1 million job openings (as of 2021)

2020

- Expanded services for employers; Employers enrolled at PES digitally submit job information via a new portal site.
- Started online consultation on a trial bases.

2021

- Started an online-based job application services for jobseekers.

2022

- Will further expand online consultation
- Will start online seminars for jobseekers/employers

Conclusion

In order to play a role as the final safety net

So far

Providing detailed services based on job seekers' need.

Now

Expanding online services and further detailed services

In the future

Expanding support systems with online